

John Deere 855 Service Manual File PDF

John Deere 855 Service Manual

****John Deere 855 Service Manual: Your Essential Guide to Maintaining a Trusted Tractor****

john deere 855 service manual is a vital resource for anyone who owns or works with

the John Deere 855 tractor. Whether you're a farmer, a mechanic, or a hobbyist, having access to the official service manual can make a world of difference in how you maintain, troubleshoot, and repair this reliable piece of agricultural machinery. The manual doesn't just provide instructions; it offers detailed insights into the tractor's components, helping you understand how everything works together to keep your equipment running smoothly.

Why the John Deere 855 Service Manual Matters

Owning a John Deere 855 means you're working with a powerful machine built for heavy-duty tasks. However, like any mechanical equipment, it requires regular maintenance and sometimes repairs. The service manual is more than just a booklet—it's a comprehensive guide that covers everything from engine specifications to hydraulic systems, electrical wiring, and routine maintenance schedules.

Without the service manual, troubleshooting issues can become a guessing game. Using the manual ensures you're following manufacturer-approved procedures, which not only extends the life of your tractor but also ensures safety during repairs and maintenance.

Who Should Use the Service Manual?

The John Deere 855 service manual is designed for a wide audience:

****Farmers and Equipment Operators:**** Helps in performing basic maintenance like oil changes, filter replacements, and adjustments.

****Mechanics and Technicians:**** Provides technical details, torque specifications, and step-by-step repair instructions.

****DIY Enthusiasts:**** Enables confident handling of more complex repairs, reducing downtime and repair costs.

Understanding the manual's language and diagrams can empower you to tackle problems that might otherwise require expensive professional services.

What You'll Find Inside the John Deere 855 Service Manual

The service manual is organized to cover every aspect of the tractor's operation and maintenance. Here's a peek into the contents that make it an indispensable tool:

1. Engine and Fuel System

The manual details the engine specifications, including the type, displacement, and power output. It explains the fuel system layout, carburetor or injection system details, and how to adjust or repair these components. Knowing this helps maintain optimal engine performance and fuel efficiency.

2. Electrical System and Wiring Diagrams

Electrical issues can be tricky without proper guidance. The manual includes comprehensive wiring diagrams, battery maintenance tips, and troubleshooting steps for

lights, ignition, and other electrical components. This section is crucial for diagnosing and resolving electrical faults safely.

3. Hydraulic System and Transmission

The John Deere 855's hydraulic and transmission systems are complex yet crucial for its operation. The manual describes the hydraulic circuits, pump functions, and how to service or replace parts like valves and filters. Transmission details include gear settings, clutch adjustments, and troubleshooting advice.

4. Maintenance Schedules and Procedures

Regular maintenance is the key to longevity. The manual lays out routine service intervals for oil changes, lubrication points, filter replacements, and inspections. Following these schedules helps prevent breakdowns and costly repairs.

5. Troubleshooting Guides

When something goes wrong, the troubleshooting section can save time and frustration. It lists common symptoms, possible causes, and recommended solutions, guiding you through logical steps to identify and fix issues.

Tips for Using the John Deere 855 Service Manual Effectively

Having the manual is one thing, but making the most of it requires some know-how. Here are practical tips to get the best results:

Familiarize Yourself with the Layout: Spend time exploring the chapters and

1.

diagrams so you can quickly find what you need when an issue arises.

Use the Diagrams: Technical drawings and schematics are invaluable for

2.

visualizing parts and systems, especially for complex repairs.

Take Notes: Write down any observations or specific adjustments you make. This

3.

record helps in future maintenance.

Follow Safety Precautions: The manual often includes warnings and safety

4.

instructions?never skip these to avoid injury.

Keep the Manual Accessible: Keep a physical copy in your tractor's storage or a

5.

digital version on your mobile device for quick reference.

Where to Find a John Deere 855 Service Manual

Many owners wonder where to get their hands on an authentic service manual. Here are some reliable sources:

Official John Deere Website: The manufacturer often provides manuals for

1.

purchase or download.

Authorized Dealers: Local John Deere dealers can supply manuals and may

o?er

2.

additional support.

Online Marketplaces: Platforms like eBay or Amazon sometimes have used or

3.

new copies available.

Tractor Forums and Communities: Enthusiast groups sometimes share scans or

4.

digital copies, as well as practical advice.

Be cautious of unofficial or incomplete manuals, as they may lack critical information or contain inaccuracies.

Understanding Key Maintenance Tasks with the John Deere 855

Service Manual

The manual doesn't just tell you what to do—it explains why. For instance, when performing an oil change, the manual specifies the right oil type and quantity, helping you avoid engine wear. Similarly, adjusting the carburetor according to the manual ensures your tractor runs efficiently under different conditions.

Lubrication Points and Routine Checks

Proper lubrication is essential for reducing friction and wear on moving parts. The service manual includes diagrams highlighting all grease fittings and lubrication points. Regularly

greasing these parts can prevent costly breakdowns and extend the life of bearings and joints.

Diagnosing Common Issues

Some issues are typical for tractors of this age and usage. The manual helps identify symptoms like engine stalling, hydraulic leaks, or electrical faults, offering step-by-step diagnostic procedures. For example, if the tractor's hydraulic lift isn't responding, the manual guides you through checking fluid levels, filters, and valve functions.

Enhancing Your Tractor Experience Through Knowledge

Owning a John Deere 855 is more than just having a machine—it's about building a relationship with a trusted workhorse. The service manual acts as your mentor, giving you the confidence to care for your tractor proactively. This knowledge not only saves money but also fosters a sense of pride in maintaining your equipment.

Whether you are tuning up your tractor for the planting season or addressing unexpected repairs, the John Deere 855 service manual remains your go-to companion. It bridges the gap between operator and machine, ensuring that your tractor continues to deliver reliable performance for years to come.

Question

Answer

Where can I find a John Deere 855 service manual?

You can find the John Deere 855 service manual on the

official John Deere website, authorized dealers, or specialized online forums and marketplaces like eBay or TractorManuals.com.

What information is included in the John Deere 855 service manual?

The service manual includes detailed information on maintenance, troubleshooting, repair procedures, wiring diagrams, hydraulic systems, engine specifications, and parts identification for the John Deere 855 tractor.

Is the John Deere 855 service manual available in digital format?

Yes, many John Deere 855 service manuals are available in PDF format for easy download and viewing on computers, tablets, and smartphones.

How often should I perform maintenance as per the John Deere 855 service manual?

Maintenance intervals vary by component, but generally, the manual recommends regular checks and servicing every 100 to 500 hours of operation, including oil changes, filter replacements, and inspections.

Can the John Deere 855 service manual help with engine troubleshooting?

Yes, the manual provides step-by-step troubleshooting guides, diagnostic procedures, and repair instructions specifically for the engine and other critical systems.

Are there safety guidelines included in the John Deere 855 service manual?

Absolutely, the service manual includes comprehensive safety instructions and warnings to ensure safe operation and maintenance of the tractor.

Does the John Deere 855 service manual cover electrical system repairs?

Yes, it contains wiring diagrams, component locations,

and testing procedures to assist with electrical system repairs and diagnostics.

Can I use the John Deere 855 service manual for other John Deere 800 series models?

While some maintenance procedures may be similar, it is best to use the specific service manual for the John Deere 855 to ensure accurate and model-specific information.

John Deere 855 Service Manual: An In-Depth Guide for Efficient Maintenance

john deere 855 service manual is an essential resource for owners, operators, and

technicians who work with the John Deere 855 tractor model. Known for its durability and performance, the John Deere 855 remains a popular choice among farming and industrial communities. However, to ensure that this machine operates at peak efficiency over its lifespan, access to a detailed and accurate service manual is indispensable. This article explores the significance, content, and practical applications of the John Deere 855 service manual, while also considering its benefits and limitations.

Understanding the Importance of the John Deere 855 Service Manual

The John Deere 855 service manual serves as a comprehensive guide for troubleshooting,

routine maintenance, and in-depth repairs. Unlike general owner's manuals, the service manual offers detailed technical information, including schematics, wiring diagrams, torque specifications, and step-by-step procedures. For a tractor that has been in production since the late 1970s and remains in use today, having a reliable reference document is critical.

Technicians rely on this manual to diagnose complex mechanical and electrical issues, while operators use it for routine servicing tasks such as oil changes, filter replacements, and hydraulic system checks. The manual also provides insights into the tractor's engine, transmission, brakes, and fuel system, all of which are pivotal to maintaining optimal performance.

Key Features of the John Deere 855 Service Manual

One of the standout features of the John Deere 855 service manual is its thoroughness. It breaks down the tractor into major systems, each explained with precise language and visual aids. Some of the core sections include:

Engine Repair and Overhaul: Detailed instructions on disassembling, inspecting,

1.
and reassembling the 6-cylinder diesel engine, including torque specs and clearances.

Transmission and Clutch Maintenance: Step-by-step procedures for servicing

2.

the transmission system, which is crucial for the tractor's power delivery and control.

Electrical System Diagrams: Comprehensive wiring diagrams and

3.

troubleshooting tips for battery, alternator, starter, and lighting systems.

Hydraulic System Service: Guidelines for maintaining and repairing the hydraulic

4.

pumps, valves, and cylinders that control implements.

Routine Maintenance Schedules: Recommended service intervals and checklists

5.

to keep the tractor in optimal working condition.

This level of detail is what differentiates the service manual from less technical documents. It empowers users with the knowledge to perform complex repairs independently or to communicate effectively with professional mechanics.

How to Use the John Deere 855 Service Manual Effectively

Having access to the John Deere 855 service manual is only part of the equation.

Understanding how to navigate and apply the information contained within is equally important. Given the manual's technical depth, users should approach it methodically.

Navigating Technical Content

The manual is typically divided into clearly labeled chapters and subchapters, allowing users to quickly locate information relevant to their issues. Before beginning any repair or maintenance task, it is advisable to review the safety warnings and required tools sections. This ensures that procedures are followed correctly and safely.

Interpreting Diagrams and Specifications

The John Deere 855 service manual includes numerous diagrams that visualize component layouts and wiring pathways. For many users, these illustrations are invaluable for understanding the spatial arrangement of parts. Additionally, specifications such as torque values and fluid capacities are critical for avoiding damage during repairs.

Leveraging the Manual for Preventative Maintenance

Preventative maintenance is a key benefit of using the service manual. By adhering to the outlined service intervals and performing routine checks suggested in the manual, owners can significantly reduce the risk of unexpected breakdowns. For example, the manual recommends regular inspection of the fuel injection system and the cooling system, which are common sources of engine problems if neglected.

Comparing the John Deere 855 Service Manual with Other

Resources

While the official John Deere 855 service manual is the most authoritative source, other resources exist that may complement or sometimes partially substitute it. These include online forums, third-party repair guides, and digital PDF versions of the manual.

Official Manual vs. Online Forums

Online communities provide anecdotal advice and practical tips from other users, which can be useful for unusual problems or modifications. However, these should be cross-referenced with the official manual to ensure accuracy and avoid potentially damaging shortcuts.

Printed Manual vs. Digital Versions

The service manual is available both in printed form and as downloadable PDFs. Digital versions offer the advantage of searchability and portability on devices, while printed copies are often preferred in workshop environments for durability and ease of annotation.

Pros and Cons of Using the John Deere 855 Service Manual

Like any technical document, the John Deere 855 service manual has strengths and weaknesses that impact its utility.

Pros

Comprehensive Technical Detail: Covers every major system in the tractor with

1.

precision.

Reliable Source: Authored by John Deere, guaranteeing accuracy and relevance.

2.

Enhances

Self-Sufficiency:

Enables

owners

to

undertake

repairs

and

3.

maintenance without exclusive reliance on mechanics.

Improves Safety: Detailed safety instructions reduce risk during repair work.

4.

Cons

Complex Language: Some sections may be difficult for novices to understand

1.

without prior mechanical knowledge.

Cost and Availability: Original manuals may be expensive or difficult to obtain,

2.

especially for older models.

Physical Bulk: Printed manuals can be cumbersome in a busy workshop setting.

3.

Where to Obtain the John Deere 855 Service Manual

Finding an authentic John Deere 855 service manual is crucial for accuracy. The most reliable sources include:

John Deere Dealerships: Authorized dealers often provide manuals either for

1.

purchase or as part of service packages.

Official John Deere Website: Digital downloads may be available for registered

2.

users or through purchase.

Specialized Agricultural Equipment Retailers: Vendors that focus on farm

3.

machinery manuals.

Online Marketplaces: Platforms like eBay or Amazon sometimes offer used or

4.

reprinted copies, though buyers should verify authenticity.

Final Thoughts on the John Deere 855 Service Manual

The John Deere 855 service manual remains a cornerstone document for maintaining one of John Deere's most respected tractor models. Its detailed technical content supports both professional mechanics and dedicated owners in preserving the tractor's performance and reliability. While it may present challenges to those unfamiliar with mechanical terminology, its value in facilitating effective maintenance and repair is

indisputable. Accessing and utilizing this manual appropriately can extend the working life of the John Deere 855, ensuring it continues to meet the demanding needs of agricultural and industrial applications.

john deere 855 repair manual, john deere 855 tractor service guide, john deere 855 maintenance manual, john deere 855 engine manual, john deere 855 parts manual, john deere 855 troubleshooting guide, john deere 855 workshop manual, john deere 855 operator manual, john deere 855 diesel manual, john deere 855 technical manual

service 2 13 information

Service 2 13 Information

Service 2 13 Information: Unlocking the Essentials You Need to Know

service 2 13 information is a topic that might not be widely recognized at first glance,

but it plays a crucial role in various sectors, especially in telecommunications, customer support, and specialized service frameworks. Understanding the nuances of service 2 13 information can give individuals and businesses alike a significant edge when navigating complex systems or seeking assistance efficiently. This article delves into what service 2 13 information entails, why it matters, and how you can leverage it to improve your interactions with service providers.

What Is Service 2 13 Information?

At its core, service 2 13 information refers to a specific type of service code or identifier

used in telecommunication networks or customer service systems. It often represents a particular inquiry or support line that users can access for specialized help. While the exact meaning of service 2 13 may vary depending on the region or the company, it generally denotes a streamlined channel designed to provide quick and effective responses.

This service code is part of a broader suite of service numbers and information codes that help categorize the type of assistance required. By dialing or referencing service 2 13 information, customers can bypass generic support queues and connect directly to the department or resource tailored to their needs.

Why Service Codes Like 2 13 Matter

Service codes such as 2 13 are integral in improving customer experience. They reduce wait times, cut through red tape, and ensure that the right specialists handle specific queries. For businesses, this means enhanced operational efficiency, better resource allocation, and improved customer satisfaction metrics.

Moreover, these codes are often linked to automated systems or interactive voice response (IVR) platforms, allowing users to receive instant information without needing to speak to a live agent. As a result, service 2 13 information can be a gateway to troubleshooting tools, billing inquiries, or technical support, depending on the setup.

How to Access and Use Service 2 13 Information Effectively

Knowing the existence of service 2 13 information is just the first step. To truly benefit

from it, users need to understand how to access and navigate the service efficiently.

Dialing the Right Number

In many telecommunication setups, service 213 information is accessed by dialing a specific sequence on your phone. This could be as straightforward as entering "213" after a prefix or directly dialing a dedicated hotline.

Before using service 213, it's advisable to check with your service provider about the exact number or code format. Many companies publish these service numbers on their websites or customer service portals for easy reference.

Interpreting the Information Provided

Once connected, the information relayed via service 213 can range from automated voice messages to real-time assistance from a specialist. Understanding the typical responses or options available can help you make the most out of the service.

For example, some systems might provide:

Account balance details

1.

Billing cycle updates

2.

Technical troubleshooting guides

3.

Service outage notifications

4.

Being prepared with your account details or specific questions before accessing service 2 13 information can streamline the interaction.

Common Applications of Service 2 13 Information

Service 2 13 information finds its utility in several environments, making it a versatile tool for users.

Telecommunications Sector

In telecom, service 2 13 often acts as a shortcut to specialized support channels. Whether it's resolving network issues, managing subscriptions, or updating personal information, having quick access through service 2 13 can save time and frustration.

Corporate Customer Support

Many companies implement service codes similar to 2 13 for internal routing of customer inquiries. This ensures that customers reach the appropriate department—be it billing, technical support, or sales—without unnecessary transfers.

Emergency and Priority Services

In some regions, service 2 13 information might also be linked to priority hotlines for urgent matters, providing users with a direct line to critical assistance.

Tips to Maximize Your Experience with Service 2 13 Information

Making the most of service 2 13 information involves more than just knowing the number.

Here are some practical tips:

Keep your account details handy: Having your identification numbers,

1.

passwords, or security codes ready can speed up verification processes.

Familiarize yourself with common prompts: Understanding the menu options

2.

or typical voice commands can help you navigate the system without confusion.

Use during off-peak hours: Accessing service 2 13 during less busy times often

3.

results in quicker responses.

Take notes: Document important information or reference numbers you receive for

4.

future use.

The Future of Service Codes Like 2 13 in Customer Interaction

With advancements in technology, service codes such as 2 13 are evolving beyond simple phone lines. Integration with mobile apps, chatbots, and AI-powered assistants means that users can access similar information through multiple platforms.

The rise of omnichannel customer service strategies ensures that service 2 13 information becomes part of a seamless ecosystem, offering personalized and efficient support whether you're on a smartphone, computer, or another device.

As businesses continue to prioritize customer experience, these service identifiers will likely become more intuitive and embedded in everyday interactions.

Exploring service 2 13 information reveals a fascinating glimpse into how structured service codes enhance communication and support. Whether you're a consumer looking to troubleshoot an issue or a business aiming to optimize customer engagement, understanding the role and function of service 2 13 information can be a valuable asset.

Question

Answer

What is Service 2 13

Information?

Service 2 13 Information refers to a specialized information service that provides detailed data and support related to the specific domain or industry identified by the code 2 13.

How can I access Service

2 13 Information?

Access to Service 2 13 Information is typically available through authorized platforms, websites, or customer service centers designated to handle inquiries related to this service.

What types of data are

included in Service 2 13

Information?

Service 2 13 Information includes a variety of data such as

service schedules, operational updates, user guidelines, and any relevant changes or announcements pertinent to the service.

Is Service 2 13

Information updated

regularly?

Yes, Service 2 13 Information is regularly updated to ensure users receive the most current and accurate details, including any modifications or enhancements to the service.

Who can benefit from

using Service 2 13

Information?

Individuals, businesses, and organizations that rely on or interact with the service designated as 2 13 can benefit from accurate and timely information provided by this service.

Are there any costs

associated with accessing

Service 2 13 Information?

Costs vary depending on the provider; some aspects of

Service 2 13 Information may be free, while detailed reports

or premium updates might require a subscription or fee.

Where can I find customer

support for Service 2 13

Information?

Customer support for Service 2 13 Information is usually

available through official contact points such as helplines,

email support, or online chat services provided by the

managing organization.

Service 2 13 Information: An In-Depth Exploration of Key Features and Implications

service 2 13 information serves as a pivotal reference point within various industrial

and technological contexts, often linked to specialized service protocols or classification

systems. Despite its seemingly cryptic numerical designation, understanding the nuances

of service 2 13 information is essential for professionals navigating domains such as

telecommunications, logistics, or software services where precise service categorization

impacts operational efficiency and compliance.

This article delves into the layered significance of service 2 13 information, dissecting its

application, relevance, and the surrounding frameworks that define its operational

landscape. Through a methodical and analytical lens, we will examine how this service

classification integrates into broader service architectures, its comparative standing

against similar services, and the practical considerations for stakeholders relying on accurate data interpretation.

Understanding the Core of Service 2 13 Information

At its foundation, service 2 13 information represents a specific subset within a hierarchical service classification system. These systems are designed to streamline service identification, management, and delivery, especially in complex environments where multiple service types coexist. The number '2 13' may correspond to an internal code, industry standard, or regulatory categorization that helps differentiate this service from others in the same portfolio.

In many sectors, such as telecommunications or IT service management, codes like service 2 13 are tied to defined service level agreements (SLAs), operational parameters, and reporting requirements. Understanding this service's attributes requires unpacking both the literal code and the contextual framework it inhabits.

Origins and Contextual Framework

The genesis of service 2 13 information often lies within standardized classification schemes such as the North American Industry Classification System (NAICS), International Standard Industrial Classification (ISIC), or company-specific service catalogs. For example, in telecom networks, service codes categorize different types of data transmission or customer support tiers. Similarly, logistics companies might use such codes to identify specific shipment handling procedures or packaging standards.

This coding system aids in:

Facilitating clear communication among stakeholders

1.

Ensuring compliance with industry regulations

2.

Streamlining billing and service tracking

3.

Enabling performance analysis through standardized metrics

4.

Key Attributes and Specifications

Service 2 13 information typically encompasses several defining characteristics:

Service Scope: The range of operations or support covered under this

1.

classification.

Quality Metrics: Parameters such as uptime, response times, and reliability

2.

standards.

Pricing Models: Cost structures associated with delivering this service, including

3.

fixed and variable components.

Compliance Requirements: Regulatory or contractual obligations tied to the

4.

service execution.

These attributes are crucial because they determine how service 2 13 interacts with other services and impacts end-user experience.

Comparative Analysis: Service 2 13 Versus Adjacent

Classifications

To fully grasp the import of service 2 13 information, it is valuable to position it alongside neighboring service codes or categories. Such comparison reveals nuances in service delivery, cost-effectiveness, and suitability for particular operational needs.

For instance, when contrasted with service 2 12 or 2 14, service 2 13 might differ in:

Technical Specifications: Variations in bandwidth, data handling, or processing

1.

capabilities.

Customer Segmentation: Target demographics or business units supported.

2.

Service Availability: Geographic or temporal constraints affecting service

3.

delivery.

Support Levels: The extent and intensity of maintenance, troubleshooting, and

4.

customer assistance provided.

Such distinctions help businesses optimize their service portfolios by selecting the appropriate classification that aligns with their operational goals and customer expectations.

Pros and Cons of Service 2 13

Analyzing the strengths and potential drawbacks associated with service 2 13 can assist decision-makers in assessing its viability:

Pros:

1.

Clear definition facilitates streamlined management and reporting.

1.

Often backed by established SLAs ensuring service consistency.

2.

May offer cost advantages compared to higher-tier services.

3.

Enables targeted service delivery optimized for specific use cases.

4.

Cons:

2.

Potentially limited flexibility compared to more generalized service classes.

1.

May require integration with other services for comprehensive solutions.

2.

Possible constraints in scalability depending on infrastructure.

3.

Risk of confusion if not properly documented or communicated within

4.

organizations.

Practical Applications and Industry Relevance

Service 2 13 information finds practical application across multiple sectors, particularly where precise service categorization is critical. In telecommunications, for example, such classification might denote a particular data channel service or maintenance agreement, impacting network architecture and customer billing.

In software and IT services, service 2 13 could correspond to a defined support tier or a module within a software suite, guiding resource allocation and client interaction protocols.

Moreover, logistics firms might use this classification to specify handling instructions or priority levels, ensuring that shipments categorized under service 2 13 receive appropriate attention throughout the supply chain.

Integration with Digital Systems

Modern enterprises increasingly rely on digital platforms to manage service classifications

like service 2 13 information. Enterprise Resource Planning (ERP) systems, Customer Relationship Management (CRM) tools, and specialized service management software integrate these codes to automate workflows, generate analytics, and enhance customer service.

The seamless integration of service 2 13 data points enables real-time monitoring and facilitates agile responses to operational issues, thereby improving service quality and customer satisfaction.

Regulatory and Compliance Considerations

Depending on the industry, service 2 13 information may carry specific regulatory implications. For example, telecommunication services are often subject to government oversight concerning data privacy, service fairness, and emergency readiness. Accurate classification ensures that services comply with these mandates.

Similarly, in sectors like healthcare or finance, service codes must align with legal requirements to safeguard sensitive information and maintain audit trails.

Future Trends and Evolution of Service 2 13 Information

As industries evolve, so too do service classification systems. Emerging technologies like AI, IoT, and 5G connectivity are reshaping how services are defined, delivered, and managed. Service 2 13 information may adapt to incorporate new parameters reflecting enhanced capabilities or hybrid service models.

Furthermore, the push toward data-driven decision-making is likely to increase the granularity and sophistication of service classifications, making codes like 2 13 more

dynamic and context-sensitive.

Organizations that stay attuned to these changes and invest in flexible service management frameworks will be better positioned to leverage service 2 13 information effectively.

In analyzing service 2 13 information, it becomes evident that this classification plays a critical role in structuring service delivery across various domains. Its utility lies not only in clear identification but also in enabling strategic alignment between service providers and customers. As technology and market demands continue to evolve, understanding such service codes will remain a cornerstone of operational excellence and informed decision-making.

service 2 13 details, service 2 13 data, service 2 13 support, service 2 13 description, service 2 13 overview, service 2 13 update, service 2 13 FAQ, service 2 13 guide, service 2 13 help, service 2 13 documentation

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